

ANIMAL DERIVED MATERIALS POLICY

The Debenhams Group is committed to sourcing its products responsibly and working towards improving animal welfare. We believe that it is never right to cause harm or pain to animals during the making or testing of our products. This policy forms our commitment to uphold the Debenhams Group animal welfare principles for all animal derived materials we source. All Debenhams Group own-brand suppliers, partners and marketplace sellers must comply with this policy.

In committing to working this way, and by giving our suppliers clear standards to comply with, our customers still get great products and no animals suffer. This policy sets standards for the use of any animal derived materials used in Debenhams Group products, and it states clearly which materials we will never use. As a minimum, the Debenhams Group aligns to the Five Freedoms, which capture the following key aspects of animal welfare:

1. Freedom from hunger and thirst: by ready access to fresh water and a diet to maintain full health and vigour.
2. Freedom from discomfort: by providing an appropriate environment including shelter and a comfortable resting area.
3. Freedom from pain, injury or disease: by prevention through rapid diagnosis and treatment.
4. Freedom to express normal behaviour: by providing sufficient space, proper facilities and company of the animal's own kind.
5. Freedom from fear and distress: by ensuring conditions and treatment which avoid mental suffering.

ANIMAL PROTECTION

This policy covers the use of material derived from animals in boohoo group products.

WOOL & ANIMAL HAIR

- Products containing wool or hair from animals reared in cages, including but not limited to angora, rabbit, marten, squirrel, fox, sable chinchilla, yak or ferret are prohibited.
- Wool or hair should not be plucked from live animals and must only be collected by grooming, clipping or shearing.
- Animals should never be forcefully restrained during wool or hair collection and hair collection should only be undertaken humanely by trained operatives using suitable tools.
- Sheep and lamb wool should be sourced from producers with good animal husbandry.
- The Debenhams Group encourages all suppliers to source wool including merino from Responsible Wool Standard (RWS) farmers and mills.
- Wool from farms that practice mulesing is prohibited (this includes merino wool)
- Only cow and horse hair from good animal husbandry can be used in products.
- Artificial or synthetic hair must be clearly labelled as ‘faux’.

MOHAIR

- Products containing mohair are prohibited.

ALPACA

- The Debenhams Group will only accept Alpaca products which are sourced in line with the Responsible Alpaca Standard.

CASHMERE

- Products containing cashmere should be sourced in line with industry best practice such as the Responsible Wool Standard (RWS), Good Cashmere Standard (GCS) or come from validated sources.

REAL FUR

- Products containing any form of real animal fur are prohibited. This commitment applies both to farmed fur and to fur which is a by-product of the meat industry.
- Artificial or synthetic fur must be used instead of real fur and all products made from or containing these materials must be labelled as 'faux fur'. For France, products must be labelled as 'fausse fourrure'.
- The Debenhams Group may carry out due diligence on any materials thought to be prohibited.
- Artificial or synthetic fur used in Debenhams Group products must undergo fibre identification, test report to be uploaded to Segura (own brand products only).

SHELLS

- The use of capiz shell, tortoiseshell, turtle shell, shells collected from the wild or any shells from animals listed as endangered species according to CITIES are prohibited.
- The Debenhams Group will only accept the use of shells that are from farmed or managed sources or a by-product of the food industry.
- For Debenhams Group own brand products containing shells, suppliers must complete the animal welfare declaration and upload this to Segura (own brand products only).

LEATHER & SKIN

- The Debenhams Group will only accept leather originating from cow, buffalo, sheep (including shearling and sheepskin), goat or pig.
- Leather or skin with hair/wool from the above species must be sourced as a by-product of the meat industry and from suppliers with a good record of animal husbandry, and in accordance with guidelines published by the World Organisation for Animal Health and in line with the Animal Welfare Act 2006 or country equivalent.
- The Debenhams Group encourages suppliers to source leather and skin materials from Leather Working Group certified sources
- All leather sourced for the Debenhams Group must meet UK/EU law on deforestation legislation.
- Leather or skin must not be taken from the animal by live-skinning or live-boiling, and the use of Karakul lambskin, astrakhan, or similar products that are the result of unnatural/induced abortions is prohibited.
- Skins from wild-caught or exotic animals including but not limited to snake, alligator, crocodile, lizard, ostrich, emu or kangaroo are prohibited.
- Where artificial or synthetic fur is being used, products must be clearly labelled as 'faux fur' to prevent confusion or unnecessary offense. In France, products must be labelled 'similicuir'.
- Leather or skins used in Debenhams Group products must undergo fibre identification, test report to be uploaded to Segura (own brand products only).
- Leather used in Debenhams Group products must undergo Lead and Chromium VI testing, test report to be uploaded to Segura (own brand products only).

FEATHERS & DOWN

- The use of feathers originating from swans, marabou or any bird listed as endangered species according to CITIES are prohibited in The Debenhams Group products.
- Feathers and down used in Debenhams Group products must be by-products of the meat industry but not from the production of foie gras and from producers with a good record of animal husbandry.
- The use of feathers and down that have been harvested through the live plucking of birds is prohibited.
- For Debenhams Group own brand products containing feathers and down, suppliers must complete the animal welfare declaration alongside a cleanliness certificate and upload these to Segura (own brand products only).
- For 'marabou' type feathers, suppliers should use feathers from chicken or turkey instead of real marabou.

OTHER ANIMAL DERIVED PRODUCTS

- The use of bone, horn, teeth and ivory in Debenhams Group products is prohibited.

ANIMAL TESTING

- The testing of cosmetic products or ingredients on animals for Debenhams Group own brand cosmetics is prohibited, in line with the EU animal testing ban that came into effect on 11th March 2013.
- All Debenhams Group own brand cosmetics must be compliant with the following regulations:
 - EU Cosmetic Regulation (EC) No 1223/2009.
 - UK Product Safety and Metrology Statutory Instrument (Schedule 34) in Great Britain (England, Wales and Scotland).
 - Federal Food, Drug and Cosmetic Act (1938) and colour additives amendment (1960) issued by The USA Food and Drug Administration.
- Some third-party brands selling on Debenhams Group websites may still be testing on animals if required by local market regulations.

SUPPLIER RESPONSIBILITIES

- The Debenhams Group expects all suppliers to:
 - Share this policy with their supply network and request traceability of all animal derived materials used in Debenhams Group products. This includes providing the name of the species of animal used (both common and scientific name) and the country of origin of where the animal was reared from the material supplier.
 - Complete the Debenhams Group animal welfare declaration for products containing animal derived materials and upload this to Segura (own brand products only).
 - Test materials for fibre composition and submit third-party lab reports to Segura prior to shipment (own brand products only).
 - Comply with labelling legislation. Products that have any animal-derived part or component must state on the label 'Contains non-textile parts of animal origin' and clearly label the type of animal derived material on the product care information.
 - Include the term 'faux' on product where artificial or synthetic animal materials are being used.
 - Be aware that the Debenhams Group carries out due diligence on any materials thought to be prohibited.
 - Highlight any concerns or queries with the Debenhams Group Sustainability or Product Compliance teams.

Any breach of this policy or its standards will result in products being removed from sale immediately and returned to the supplier at the supplier's cost and may result in our relationship with a supplier being reassessed or discontinued.